
Safety and health at work is everyone's concern. It's good for you. It's good for business.



Prevention now more than ever

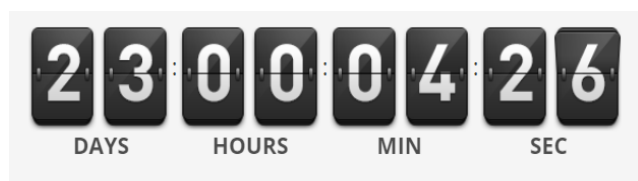
5 JULY 2021

**TECHNICAL GUIDANCE FOR
PARTICIPANTS**

In this guidance note we try to answer the most frequently asked questions about the use of the streaming platform hosting this event.

1. When can I watch the live stream of the event?

When the counter (see image below) will come to zero, you will be able to access the meeting. There is no need to carry out any action, as the system will connect you directly and no additional steps are required from your side

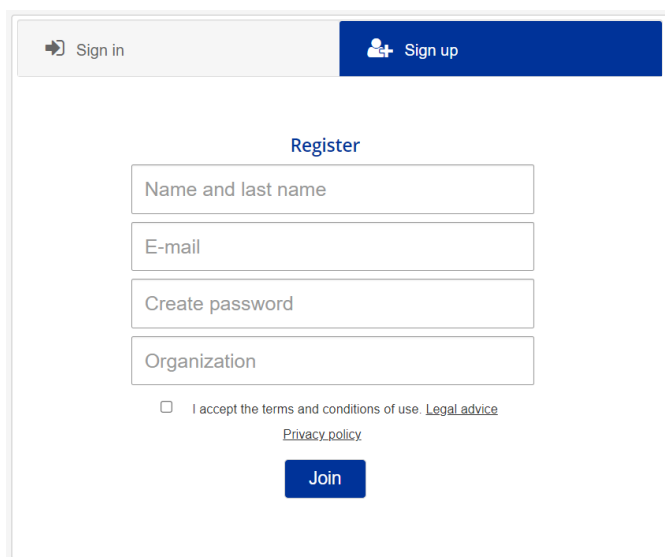


2. What do I have to do, in order to watch the live stream on 5 July 2021?

If you registered for the event following a personal invitation by EU-OSHA, you will receive on 28 June an email including a Magic Link, which will automatically give you access to the streaming platform with no further action needed on your side

[Watch the event here](#)

You can also register directly on the streaming platform, confirming your personal data (see screenshot below). Once the registration is submitted, you will receive a confirmation email, including a Magic Link, that will give you access to the streaming platform, with no further action needed on your side.



The screenshot shows a web interface with two tabs at the top: 'Sign in' (selected) and 'Sign up'. Below the tabs is a 'Register' section. It contains four input fields: 'Name and last name', 'E-mail', 'Create password', and 'Organization'. Below these fields is a checkbox labeled 'I accept the terms and conditions of use. [Legal advice](#) [Privacy policy](#)'. At the bottom of the form is a blue 'Join' button.

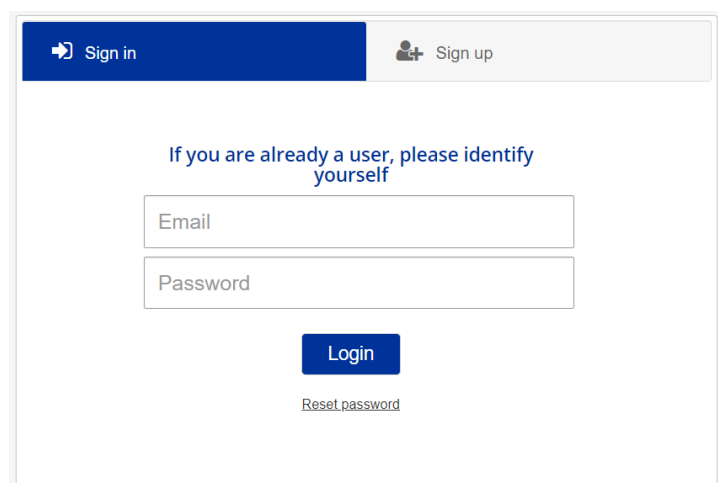
In both cases, you will also receive a reminder email with the access link to the platform in the morning of 5 July.

3. I have not received the email with the magic Link. What can I do?

Please contact: support@nirestream.com, via email, confirming name, surname and describing the specific issue incurred. This is organisational support mail, which is fully operational during working days/hours.

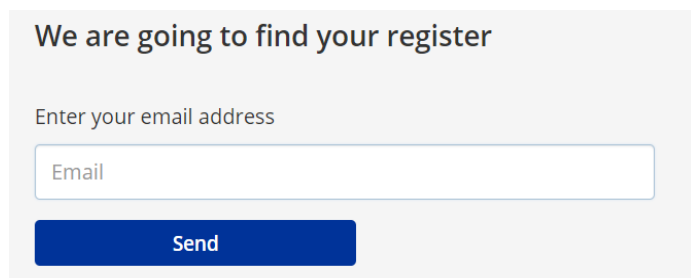
4. How can I reset my password?

Please click on reset password



The screenshot shows a login interface with a dark blue header bar containing 'Sign in' and 'Sign up' links. Below the header, the text 'If you are already a user, please identify yourself' is displayed. There are two input fields: 'Email' and 'Password'. A blue 'Login' button is positioned below the password field. At the bottom, there is a link labeled 'Reset password'.

Then insert your email in the blank space (see below)



The screenshot shows a form titled 'We are going to find your register'. Below the title, the text 'Enter your email address' is displayed. There is a single input field labeled 'Email'. A blue 'Send' button is located at the bottom of the form.

Now, you will receive again an email with your Magic Link.

5. What can I do in case of technical problems during the event's roll out?

You can contact the technical support service via email at: support@nirestream.com. The service will be active during the full duration of the event.

6. Can I switch off the computer and come back 1 hour later?

Of course. You can log in and out any time from the platform. Your access data and link will remain unchanged since the moment of the registration.

7. Can I watch the session via mobile phone?

Yes. The live stream can be watched on any device (computer, tablet, or phone).

8. Can I watch the streaming on 2 different devices?

Not at the same time. The system will allow 1-watch at the time, for security reasons. If you want to access from a different device, the system will ask to close the first session on the device already connected, to access a second one.

If you open the session on a second device, you will see the below message displayed. It would be enough to click on the "close session" button, to switch the live streaming on a different device.

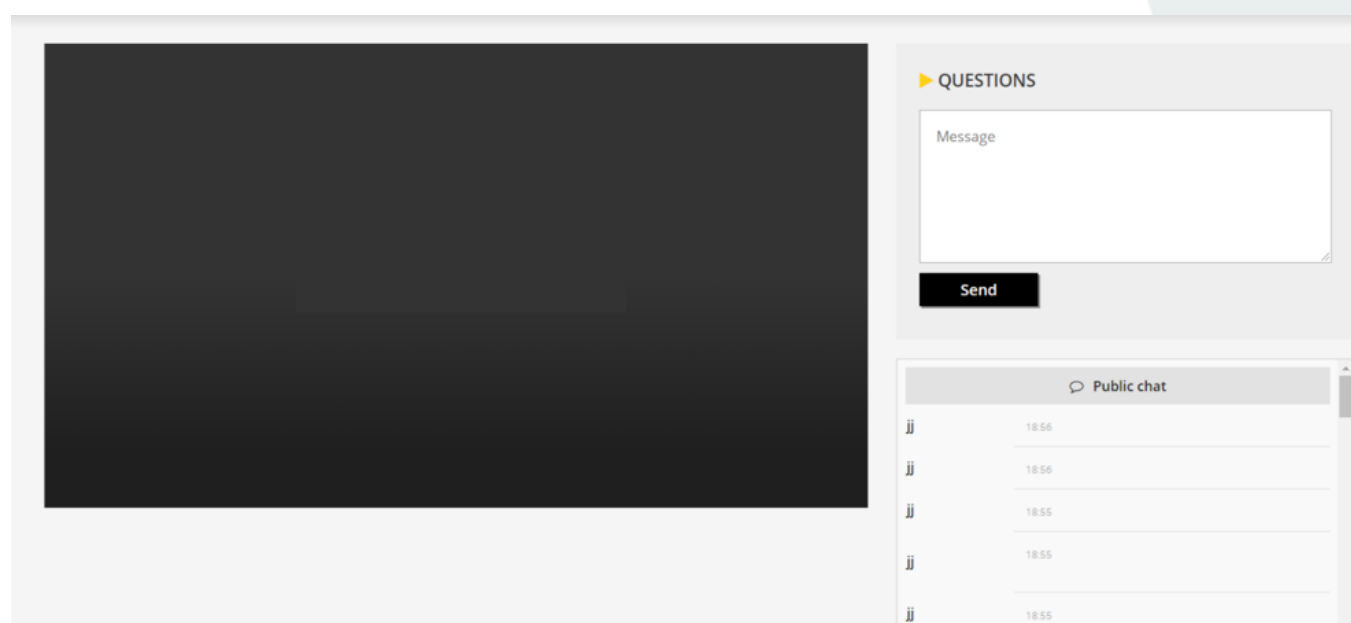
You have another session open in another browser or other device. If you click "LOG OUT", you will log out of another device or browser and you will be able to view the content.

Session date	Action
2021-06-12 10:40:58	✖ Close session

9. How many languages for the streaming are available?

The live stream can be watched in four different languages: English, Spanish, French and German. You will have a section in the platform main page, where you can select the language in which you prefer to follow the event.

10. How can I interact with the live meeting?



You can interact in written form by posing questions in the top right corner of the page, next to the video frame of the event